



# 2019 mPower Conference Agenda

Agenda Subject to Change

Boca Raton Resort & Club  
 Boca Raton, Florida  
 September 30–October 2, 2019

Monday, September 30th		Event	Location
2:00 pm–6:00 pm		Registration	Grand Ballroom Foyer
4:00 pm–6:00 pm		Give Back, Get Back (m)Community Event	Grand Ballroom Foyer
6:00 pm–8:00 pm		mPower Welcome Reception	Cloister Garden
Tuesday, October 1st		Event	Location
7:00 am–8:00 am		(m)Body Bootcamp Sweatworking	Fitness Center
7:00 am–8:00 am		(m)Body Yoga Sweatworking	Spa Courtyard
8:00 am–5:00 pm		Registration	Grand Ballroom A–E
8:00 am–9:00 am		Breakfast in mPower Connections Conference Hub	Grand Ballroom A–E
9:00 am–12:15 pm		General Session	Grand Ballroom F–J
12:15 pm–1:45 pm		Lunch in mPower Connections Conference Hub	Grand Ballroom A–E
1:45 pm–2:30 pm		Expert Sessions	
		<b>Auto Physical Damage:</b> The Consumer and the Connected Car—What’s Reality?	Estate Salon I & II
		<b>Auto Casualty:</b> Assured Research—Top Auto Casualty Trends to Know	Addison East
		<b>Workers’ Comp:</b> Compliance Connection—Key States to Watch in Workers’ Comp	Addison West
2:30 pm–3:00 pm		PM Break	Grand Ballroom A–E
3:00 pm–3:45 pm		Expert Sessions	
		<b>Auto Physical Damage:</b> Freedom 2.0—Claims Automation and Mitchell’s Intelligent Open Platform	Estate Salon I & II
		<b>Auto Casualty:</b> Michigan No Fault and Other Key States to Watch in Auto Casualty	Addison West
		<b>Pharmacy:</b> Pharmacy Matters—Three Emerging Issues Impacting Clinical Claims Management Today	Estate Salon III
		<b>Workers’ Comp:</b> Assured Research—Top Workers’ Comp Trends to Know	Addison East
3:45 pm–5:00 pm		Happy Hour in the mPower Connections Conference Hub	Grand Ballroom A–E
5:00 pm–6:30 pm		At Leisure	
6:30 pm–7:00 pm		Cocktail Reception and Shuttles for Dinner	Grand Lawn
7:00 pm–9:00 pm		mPower Dinner Event	The Beach Club: Fitness & Atlantic Pool Decks
9:00 pm–10:30 pm		Networking & Hospitality	The Monkey Bar & Bocce Ball Court



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Wednesday, October 2nd	Event	Location
8:00 am–3:00 pm	Registration	Grand Ballroom A–E
8:00 am–9:00 am	Breakfast in mPower Connections Conference Hub	Grand Ballroom A–E
9:00 am–11:00 am	General Session	Grand Ballroom F–J
11:00 am–11:30 am	AM Break in mPower Connections Conference Hub	Grand Ballroom A–E
11:30 am–12:15 pm	Expert Sessions	
	<b>Auto Physical Damage:</b> Defining a ‘Proper & Safe Repair’ in 2019 and Beyond	Estate Salon I & II
	<b>Auto Casualty:</b> The Power of Technology: How to Improve Third Party Claim Outcomes	Estate Salon III
	<b>Casualty:</b> 2020 Vision—The Future of the Insurance Workplace	Addison East
	<b>Workers’ Comp:</b> Delayed Return to Work—What Are You Missing?	Addison West
12:15 pm–1:30 pm	Lunch in mPower Connections Conference Hub	Grand Ballroom A–E
1:30 pm–2:15 pm	Expert Sessions	
	<b>Auto Physical Damage:</b> Auto Physical Damage Industry Trends	Estate Salon I & II
	<b>Auto Casualty:</b> Severity, Frequency and Claim Costs; How to Address Current Auto Casualty Market Trends	Addison East
	<b>Pharmacy/Workers’ Compensation:</b> Beyond Opioids—Alternative Approaches to Pain Management	Addison West
	<b>Workers’ Compensation:</b> Severity, Frequency and Claim Costs; How to Address Current Workers’ Comp Market Trends	Estate Salon III
2:15 pm–3:00 pm	mPower Connections Conference Hub and At Leisure	Grand Ballroom A–E
3:00 pm–6:00 pm	<b>mPower Your Network Activities</b> <i>Please reference your confirmation letter to confirm the activity you selected during registration.</i>	
3:00 pm–6:00 pm	Nine Hole Networking	Boca Raton Resort Course
3:00 pm–6:00 pm	Social Spa Reception	Boca Raton Spa
3:30 pm–6:00 pm	Catamaran Cruising	Garden Pool Dock
3:30 pm–6:00 pm	Mallets & Mojitos: Croquet Teaching & Tournament	Croquet Lawn
6:00 pm	Conference Conclusion	